

Wellness Check

We are glad you are here! Feel free to share as much as you feel comfortable throughout your time at HCDVCC. Some services may have time limits, so I will let you know when that applies, but the most important thing I want you to know is that our door is always open. HCDVCC's main goal is for you to know what options and services are available so that you get to make choices and decisions that are right for you. Do you mind if I ask a few questions to get to know you so that I can offer the best help?

1. What questions can I answer for you about our agency?
2. What do you think is important for me to know about you?
3. What are your biggest worries?
4. What type of services would be most helpful to you right now?
5. Is there anything you need help with today before we end the appointment?
6. Explanation of available services (**some services depend on if funding is available**):
 - Family Violence Option-** providing a client with a Family Violence Option (Good Cause) form or a Family Violence Exemption and can be done in person or over the phone. Please refer to the Emergency Orientation policy guidance for more information on how to report
 - Educational Arrangement for Children-** providing services that result in a nonresident child being in compliance with the compulsory attendance requirements found in the Education Code. Examples include providing clothing or supplies for school, conferring with schoolteachers or administrators.
 - Child Services-** providing services to a child resident or the parent resident one-on-one, if the child is not developmentally able to be involved with services, that includes activities such as; structured arts and crafts activities and/or non-counseling, information activities provided by a trained staff person or a volunteer. This service also may include child care for nonresidential clients when the child's parent is receiving a family violence service by a licensed or permitted DFPS child care facility. If the center contracts with a non-HHSC approved subcontractor, then the service can only be counted as a one-time referral.
 - Child Recreation or Social Group-** providing a child client with group social activities such as; daycare programming, after-school programming, arts and crafts, special outings or other non-counseling information group activities.
 - Transportation-** providing a client with transportation and/or transportation assistance such as; arranging transportation to and from emergency medical facilities. This also includes non-emergency transportation for the adult/child resident, program participant to a single destination or to a series of destinations in a single trip. Transportation can include staff providing or arranging clients' transportation to court, place of employment and other appointments. Transportation service also includes the provisioning of bus passes.
 - Medical Care-** providing a client with assistance arranging for non-emergency professional medical services, or obtaining prescription or nonprescription medication for the victim's self-administration if funding permits.
 - Medical Accompaniment-** accompanying a domestic violence victim to, or meeting a victim at a hospital, clinic, or medical office.
7. **Intervention Services-** providing a client (including children) intervention services such as; safety planning, understanding and support, advocacy, case management, and dating violence services, to victims of family violence.
8. **Information and Referral-Community Services-** providing a client with information and referrals about existing community resources, including but not limited to the following: medical care, legal assistance, department of protective and regulatory services, resource assistance, public assistance, counseling and treatment service children's services and any other appropriate family violence services.
9. **Information and Referral-Employment-** providing a client with information and referrals about employment training and employment opportunities, either directly or through formal arrangements with other agencies.
10. **Legal Assistance-** providing a client with legal assistance including identifying individual legal needs, legal rights and options, and providing support and accompaniment (including court accompaniments) in their pursuit of those options.
11. **Support Groups-** providing a client with support groups related to family violence led by trained staff, survivors, or volunteers covering educational material or issues brought up by the group. Support groups may be gender, population and/or age specific. Support groups may be open-ended or closed, time specific or on-going. Weekly support groups must be provided, but attendance cannot be mandated.
12. **Orientation-** providing introductions to the organization by a trained staff. This service should be provided in person or through face-to-face technology; however, it can be provided over the phone in certain circumstances as a last-resort option.
13. **Counseling/Therapy-** providing a client (including children) with the use of therapeutic methods of treatment and/or one-on-one support delivered by a trained staff or a volunteer. This includes professional counseling, peer therapy, group therapy and any other form of therapeutic treatment.

Notes (use sparingly)

Completed on _____ by _____.