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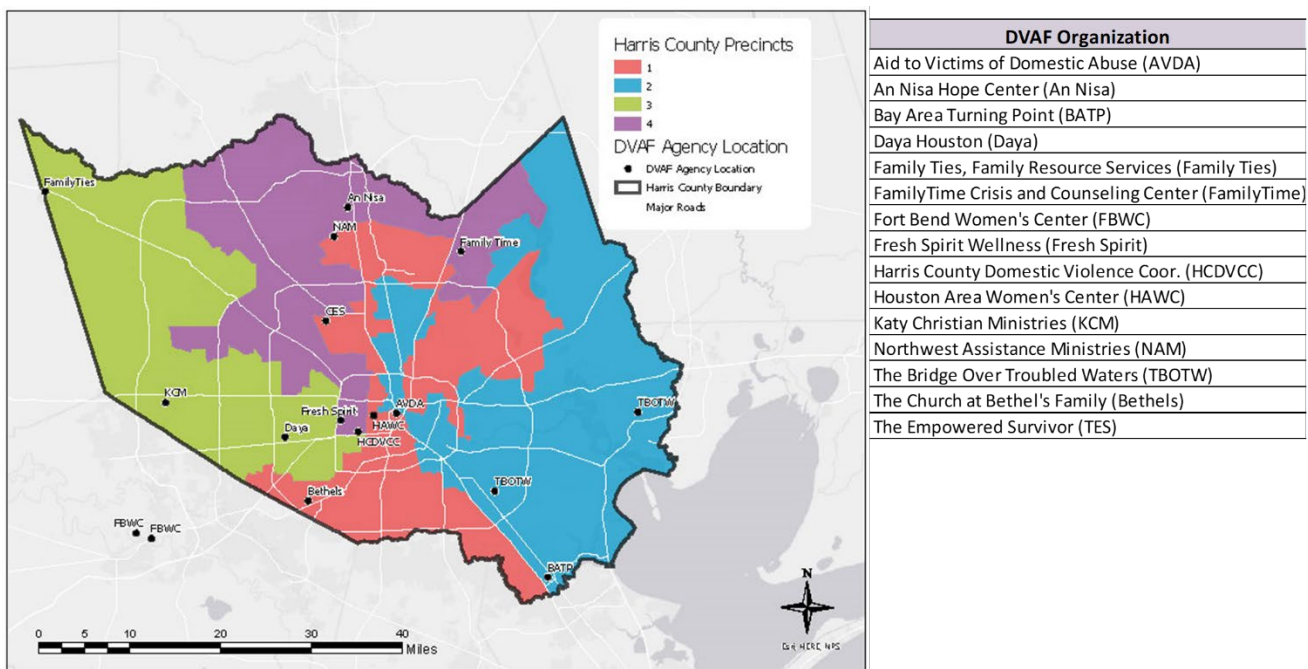
## Background

The COVID-19 pandemic brought additional, unique threats to the victims of domestic violence. The stay-at-home order was a critical mandate to restrict the spread of COVID-19. However, this resulted in secluding many victims with their perpetrator, and the stress of the pandemic (e.g., loss of employment, loss of income, etc.) only heightened the probability of violence. Additionally, social distancing measures decreased the availability of shelters, further straining an already strained system. These factors compounded to create an especially precarious environment for domestic violence survivors during a time of turmoil and uncertainty.

Leadership at Harris County recognized that the pandemic would increase the needs of victims of domestic violence, and so established the Domestic Violence Assistance Fund (DVAf). Administered by the Harris County Domestic Violence Coordinating Council (HCDVCC), the Fund provided flexible financial relief to domestic violence survivors through organizations that address domestic violence. A goal of the Fund was to rapidly and thoughtfully provide assistance to victims of domestic violence and their families between October and December of 2020. Organizations could do so by providing basic needs assistance (e.g., food) to reduce food insecurity, flexible emergency assistance to ensure safety from domestic violence, housing emergency financial assistance to limit homelessness, childcare assistance to facilitate continued employment, and daily living supplies and other needs (e.g., personal protective equipment (PPE) and cleaning supplies).

HCDVCC partnered with 14 organizations, widely dispersed throughout the County, to provide assistance. The majority of the organizations that participated in the Fund focused specifically and solely on serving domestic violence survivors. The map below displays each organization that participated in the DVAf Fund.

**FIGURE 1. ORGANIZATIONS THAT PARTICIPATED IN THE HARRIS COUNTY DOMESTIC VIOLENCE ASSISTANCE FUND WERE WIDELY DISPERSED THROUGHOUT THE COUNTY**



## Fund Disbursement & Clients Served

### Disbursement Method

Participating organizations were funded to provide three kinds of services: basic need assistance, flexible emergency financial assistance, and housing emergency financial assistance. Flexible emergency financial assistance (providing funds directly to the client) was a novel approach to emergency assistance for many of the agencies. Traditionally, most organizations would pay for client expenses like utility and medical bills by paying the supplier directly. However, this shift to giving funds directly to clients allowed clients to use as they saw fit, with the option of splitting the funds among multiple needs. In addition to being more flexible, direct monetary assistance was faster to distribute, so it could meet clients' needs more quickly.

The unique conditions of COVID-19 also encouraged agency use of flexible financial assistance. Given the need to quarantine or social distance, some organizations used ACH (bank transfer) to disburse flexible assistance funds to clients. However, most agencies used gift cards, checks, or a combination of several disbursement methods. For clients with a fear of contracting COVID and hesitant to leave their homes to collect their assistance – especially those who relied on public transportation and did not have a bank account – agencies considered sending gift cards via the post office. However, the pandemic put a strain on the US postal service and sending gift cards via post office is equivalent to sending cash and was therefore discouraged. At some agencies, the passion to serve their clients sparked innovative methods to overcome hurdles like this. Daya, in particular, created a safe delivery mechanism to physically hand-deliver the gift cards to clients.

Recognizing the flexibility that direct assistance gives to clients, the top area of assistance agencies provided to survivors was flexible financial assistance, with 46% of households served with direct financial assistance. Survivors were able to use the funds for needs related to childcare, transportation (e.g., car repairs, car payments, and gas), utilities (e.g., electricity, gas, and phone bills), moving (e.g., deposits, furniture, and other moving expenses), personal protective equipment (PPE), and security (e.g., security cameras and ring doorbell systems). In the past, some of these expenses would not have been regarded by participating agencies as “basic needs.” However, the significance of some of those items (e.g., security systems) to the well-being and mental health of survivors can be life changing. The second top area of assistance was basic needs, followed by housing assistance, with 41%, and 32% of households served in each area, respectively. The chart on the next page illustrates the percent of households served with each service type by agency. Note that agencies could provide multiple services to one client, so if, for example, an agency provided every client with flexible financial assistance and basic needs, that counts as 100% served for each kind of service.

**TABLE 1. PERCENT OF HOUSEHOLDS SERVED WITHIN EACH SERVICE AREA BY ORGANIZATION**

DVAF Organization	Flexible Financial Assistance	Basic Needs	Housing Assistance
Aid to Victims of Domestic Abuse	0%	0%	0%
An Nisa	0%	41%	66%
Bay Area Turning Point	100%	0%	0%
Daya	74%	0%	26%
Family Ties	70%	59%	10%
Family Time	96%	0%	27%
Fort Bend Women's Center	48%	33%	36%
Fresh Spirit	42%	42%	58%
Houston Area Women's Center	100%	100%	0%
Katy Christian Ministries	0%	0%	100%
Northwest Assistance Ministries	83%	0%	17%
The Bridge Over Troubled Waters	74%	0%	26%
The Church at Bethel's Family	2%	96%	97%
The Empowered Survivor	80%	100%	93%
Harris County Domestic Violence Coordinating Council	24%	45%	21%
<b>OVERALL</b>	<b>46%</b>	<b>41%</b>	<b>32%</b>

\* AVDA received a grant to provide only legal assistance. Thus, it provided no financial, basic needs, or housing assistance.

## Clients Served

The Fund served 1,716 households with a total of 4,820 individuals within those households. By partnering with community-based organizations (CBOs) throughout the county, the Fund was able to reach a wide range of diverse and marginalized communities.

- Most survivors had children; 49% of all individuals served were children under 18 years old.
- Majority of clients served were renters (63%) and another 29% were living in a shelter or other/unknown situation, while the minority (7%) were homeowners.
- The clients served were low income: 92% of survivors served had an income of 60% or less of Area Median Income (AMI). The survivors who were helped by the Fund were vulnerable in other ways as well, with 32% of households considered uninsured, 29% with limited English proficiency, and 20% homeless.

Finally, the majority of the survivors represented communities of color, though the demographic makeup of survivors varied by organization. Overall, 45% of survivors were African American, 33% were Hispanic, 12% were Non-Hispanic White, 5% were Asian, and 6% were of unknown race. Katy Christian Ministries served the largest percentage of Non-Hispanic White, with 40% of the clients identifying as Non-Hispanic White. The Church at Bethel's Family, The Empowered Survivor, Fort Bend Women's Center, and Fresh Spirit served the largest percentage of African American survivors, serving 76%, 73%, 66%, and 64%, respectively. Family Ties and FamilyTime served the largest percentage of Hispanic survivors, serving 69% and 56%, respectively. Daya and An Nisa served the largest percentage of Asian survivors, serving 86% and 51%, respectively. Below is a table of the racial breakdown of clients served by agency.

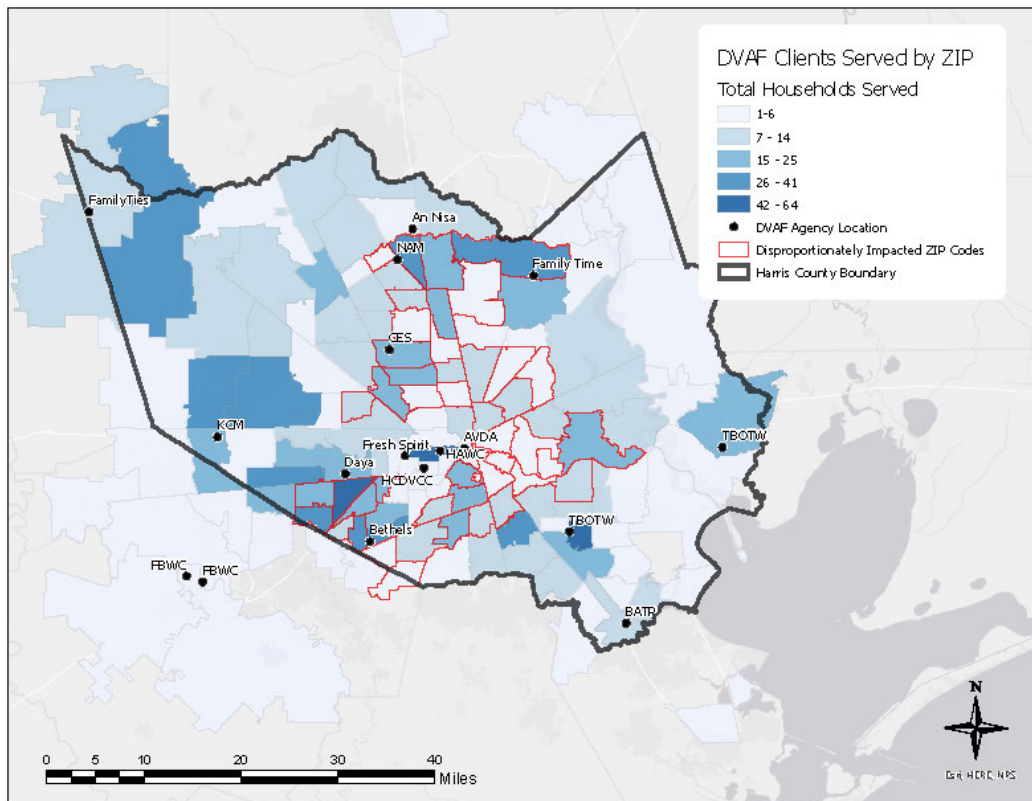


**TABLE 2. PERCENT OF HOUSEHOLDS SERVED WITHIN EACH SERVICE AREA BY ORGANIZATION**

DVAF Organization	Non-Hispanic White	African American	Hispanic	Asian	Other
Aid to Victims of Domestic Abuse	16%	34%	42%	2%	5%
An Nisa	24%	9%	6%	51%	11%
Bay Area Turning Point	7%	48%	38%	1%	6%
Daya	2%	0%	0%	86%	12%
Family Ties	19%	9%	69%	0%	4%
Family Time	14%	30%	56%	1%	0%
Fort Bend Women's Center	4%	66%	25%	3%	2%
Fresh Spirit	24%	64%	10%	1%	1%
Houston Area Women's Center	6%	44%	33%	1%	16%
Katy Christian Ministries	40%	28%	32%	0%	0%
Northwest Assistance Ministries	11%	55%	23%	0%	11%
The Bridge Over Troubled Waters	13%	40%	33%	3%	11%
The Church at Bethel's Family	0%	76%	19%	0%	4%
The Empowered Survivor	4%	73%	24%	0%	0%
Harris County Domestic Violence Coordinating Council	11%	47%	39%	1%	1%
<b>OVERALL</b>	<b>12%</b>	<b>45%</b>	<b>33%</b>	<b>5%</b>	<b>6%</b>

Many of the survivors served lived near the DVAF organizations that served them. Below is a map of households served by zip code. The darker blue areas indicate ZIP codes where the most DVAF clients were served. Many of those darker shaded areas are close to where DVAF organizations are located (noted by black dots). The map also shows that participating organizations were spread throughout Harris County, providing good geographic coverage.

**FIGURE 2. MAP OF DVAF CLIENTS SERVED BY ZIP CODE**



## Organizational Capacity to participate in Disaster Relief

Of the 14 organizations that partnered with HCDVCC to disburse the disaster relief funds, two – The Church at Bethel's Family and FamilyTime - had not worked with HCDVCC in the past and were new to disaster assistance work. Through their participation in the Fund, both organizations were able to build their capacity to do this work, strengthening their ability to provide for their clients in the future.

### *Data Collection and Documentation*

A key aspect of participating in the Fund was being able to collect, verify, and document information about client eligibility. For many domestic violence agencies this was new. In general, most DV agencies do not typically capture proof of identification as a safety precaution for victims or because some victims may be fleeing their perpetrator and do not have time to collect all of their belongings. However, for purposes of this Fund, some sort of documentation was required, even if it was a note from the case manager noting that the client was fleeing and did not have identification. Additionally, clients were to sign a distribution form confirming receipt of the assistance received. For this task, some DVAF organizations used their own agency database to collect client information. For those that did not have a database, they used an excel spreadsheet - provided by HCDVCC - to document the pertinent information needed. Organizations were required to collect proof of eligibility from clients, including: (1) proof of identification, (2) proof of Harris County residency, and (3) proof of income.




Although participating agencies did not disburse all the emergency funds provided until February of 2021, every organization was able to expend the total amount of funds disbursed to them. HCDVCC itself served the most households (17%), followed by AVDA (14%), HAWC (11%), Bethel's (11%), and The Bridge Over Troubled Waters (10%). Table 3 illustrates the amount of relief funds provided to each agency and the number of households and individuals agencies served with these funds.

**TABLE 3. TOTAL AMOUNT AWARDED AND HOUSEHOLDS/INDIVIDUALS SERVED BY AGENCY**

Organization	Total Awarded	HH served	Individuals served
Aid to Victims of Domestic Abuse	\$75,000	246	659
An Nisa	\$53,900	70	197
Bay Area Turning Point	\$25,300	40	96
Daya	\$77,440	65	178
Family Ties	\$50,986	81	360
Family Time	\$91,300	89	277
Fort Bend Women's Center	\$40,000	42	103
Fresh Spirit	\$74,800	79	203
Houston Area Women's Center	\$228,250	196	637
Katy Christian Ministries	\$43,450	33	103
Northwest Assistance Ministries	\$27,500	48	48
The Bridge Over Troubled Waters	\$183,278	174	330
The Church at Bethel's Family	\$236,500	186	570
The Empowered Survivor	\$262,824	80	202
<b>Total for Sub-contractors</b>	<b>\$1,470,528</b>	<b>1,429</b>	<b>3,963</b>
Harris County Domestic Violence Coordinating Council	-	287	857
<b>TOTAL</b>	<b>-</b>	<b>1,716</b>	<b>4,820</b>

Based on the number of clients each agency served with disaster relief and an assessment of each agency's ability to document and report the required information, five participating agencies emerged as having strong systems and capacity in place to provide disaster relief. Eight agencies have moderate capacity – i.e., not quite serving a robust number of survivors, but have adequate reporting systems – and two agencies need support to be able to report the information that is required to serve the target population.

### Assessment of Agency Capacity to Participate in Disaster Relief

Solid Capacity	Moderate Capacity	Needs Support
		
Aid to Victims of Domestic Abuse Houston Area Women's Center	An Nisa Hope Center Bay Area Turning Point	Fort Bend Women's Center Community Empowerment Solutions
HCDVCC	Daya Houston	
The Bridge Over Troubled Waters	Family Ties	
The Church at Bethel's Family	FamilyTime	
	Fresh Spirit	
	Katy Christian Ministries	
	Northwest Assistance Ministries	

The following are brief assessments of each agency's capacity to provide rapid and effective disaster relief services:

- Aid to Victims of Domestic Abuse (AVDA)*

AVDA's relief services were unique; the funds they were awarded were to provide legal advocacy to survivors. Because this is their core service, the funds were used to close the gap that existed in their operating budget to be able to continue to serve survivors with free civil legal representation. AVDA served the second largest number of survivors and did not report any challenges in collecting the information and documentation needed to do the work. They used an internal database to keep track of client records.
- An Nisa Hope Center (An Nisa)*

An Nisa is a domestic violence organization located near Sharpstown that regularly works with survivors. A relative newcomer to disaster relief, they communicated effectively with HCDVCC throughout the process and asked clarifying questions on issues they were unsure of. They documented all of their client records in a well-organized electronic system and reported no challenges in documentation nor in reporting the information needed for the Fund.
- Bay Area Turning Point (BATP)*

BATP is a domestic violence organization located in League City that regularly works with survivors. They reported no challenges in collecting and documenting client information. They use an internal database to track client information. They requested for \$25,300 and served 40 households. However,



it is possible that they have the capacity to serve more survivors. Consideration should be given to increasing their award amount in the future.

- *Daya Houston (Daya)*

Daya is a domestic violence organization that regularly works with survivors and has residential services. They are highly capable in this work and focus their efforts on immigrant communities – most especially, the South Asian community. Their board is very involved in the organization and even offered to do in-person gift-card deliveries to un-banked clients, during the period when clients were hesitant to leave their homes. They reported no challenges in collecting and documenting client information. They used an internal spreadsheet to track client data.

- *Family Ties, Family Resource Services (Family Ties)*

Family Ties is a domestic violence organization located in Waller County that works regularly with survivors. They have worked with HCDVCC in the past to do disaster relief and reported no challenges in collecting and documenting client information. They used the HCDVCC spreadsheet to track DVA client records.

- *FamilyTime Crisis and Counseling Center (FamilyTime)*

FamilyTime is a domestic violence organization located in Humble that works regularly with survivors. A relative newcomer to disaster relief, the case manager communicated effectively with HCDVCC throughout the process and asked questions to ensure clarity. They used the HCDVCC spreadsheet to track DVA client records.

- *Fort Bend Women's Center (FBWC)*

FBWC is a domestic violence organization in Fort Bend that joined the DVA fund later in the process. Because they did other work in partnership with HCDVCC on other disaster relief during the grant period, FBWC reported challenges in distinguishing between the multiple funds they were awarded. Further instructions had to be communicated to ensure proper compliance was adhered to for the appropriate fund. Going forward, FBWC could use additional support to ensure they can fulfill all reporting requirements effectively.

- *Fresh Spirit Wellness (Fresh Spirit)*

Fresh Spirit is a wellness program that works with domestic violence survivors. On a regular basis they utilize paper and electronic resources to collect and document client records. They reported no challenges in collecting information from clients and used the HCDVCC spreadsheet to track client records.

- *Houston Area Women's Center (HAWC)*

HAWC is a domestic violence organization that regularly works with survivors and has residential services. HAWC served the third largest number of survivors through the Fund and reported no challenges in collecting client information. They used an internal database to track and retain client records.

- *Katy Christian Ministries (KCM)*

KCM is an assistance ministry located in Katy. They serve their local community with their food pantry, resale store, crisis center, and other social services. They used an internal spreadsheet to track client information and reported no challenges in collecting client documentation.

- Northwest Assistance Ministries (NAM)*

NAM is an assistance ministry located near Cypress. They serve their local community through a wide variety of services, including emergency basic needs, housing services, and a family violence center. They used an internal spreadsheet to track client information and had an initial gap in compliance. However, after a compliance review, they were able to collect the required information. The relatively low number of domestic violence survivors served compared to their relatively high number of clients served at their family violence center is surprising. An investigation of their capacity to serve more domestic violence survivors might be useful.
- The Bridge Over Troubled Waters (TBOTW)*

TBOTW is a domestic violence organization located in Pasadena. They were among the top five largest providers through this fund. They used an internal spreadsheet to track client information and reported no challenges in collecting and documenting client information.
- The Church at Bethel's (Bethel's)*

Bethel's is a ministry located near southwest Houston. They serve their church members and community through their food pantry, resale store, employment center, dental clinic, and counseling services. Their location is in an area where domestic violence is prevalent, and they report that many of their church members are dealing with domestic abuse. Although this was their first time partnering with HCDVCC and participating in this type of disaster relief work, they were among the top five largest providers of this Fund. They used the HCDVCC spreadsheet to track client records and reported no challenges in collecting information from survivors.
- The Empowered Survivor (TES) or Community Empowerment Solutions (CES)*

TES is a new organization located in northwest Houston. They had many challenges from the onset of fund disbursement. They had frequent staff turnover, communication was not transparent, and had compliance issues throughout the effort. More work can be done to create a structure and process for collecting and documenting client information.
- Harris County Domestic Violence Coordinating Council (HCDVCC)*

HCDVCC is a domestic violence organization that regularly serves survivors through mobile advocates, case managers, and navigators. They also took the lead in completing all administrative work for other organizations with less administrative capacity (i.e., Collaborating Voices). They served the largest number of survivors and did not report any challenges in collecting and documenting client records.

## Lessons Learned

The partner organizations drove the diverse demographic make-up of the survivors served.

While domestic violence affects all communities, the African American, Hispanic, and immigrant communities are disproportionately impacted. Through this Fund, there was a solid representation of African American-led organizations that served the African American community and Asian-led organizations that served the Asian and immigrant community. While this effort certainly included organizations that served members of the Hispanic community, more can be done to partner with local Hispanic-run organizations that have the trust of the Hispanic community. There are Hispanic-led organizations like Christian Community Service Center's Martha's Way and Fe y Justicia that can be partnered with in future work to build their capacity to identify victims and create a pipeline to domestic violence organizations that can further assist survivors – similar to the role Bethel's played in this Fund.

A delicate balance must be maintained between compliance guidelines (collecting identification, proof of residency, proof of income) and provision of trauma-informed services to survivors.

Given DV agencies' concern to protect the safety of their clients, prior to the disbursement of funds, clarity on the expectations of data collection and documentation is critical to ensure compliance. While all agencies participated in the onboarding session and orientation that outlined the Fund and documentation guidelines, a few assumed that they were exempted from the documentation requirements due to the population they served or unique situations of their clients. While it is true that some survivors may be fleeing from their perpetrator and so not have all the proper elements needed for eligibility, some sort of documentation is still required to meet the requirements of the public funds. For example, if a survivor did not have any form of identification on hand, documentation could have been in the form of a note signed by the case manager stating that the client was fleeing and did not have identification. Similarly, if a survivor staying at a shelter did not have proof of Harris County residence, documentation could have been in the form of the shelter sending a letter stating that the survivor was staying at the shelter with the date the survivor began their stay at the shelter. While trauma-informed service provision is crucial to the well-being of survivors, documentation is also a critical part of ensuring that disaster relief services are being provided in a well-organized and smooth manner to ensure accountability and to solidify the future of the work.

Organizational capacity varied by agency and was largely driven by the organizational structure, processes, and employees in place prior to the disbursement of funds.

Case managers who communicated more with the HCDVCC DVAF project manager and asked clarifying questions were more successful in gathering and implementing everything needed to be successful. It was critical that the case managers who would be involved with the project were onboarded prior to the start of the project and understood the compliance guidelines. Organizations that had a process and mechanisms in place for collecting the documentation and information needed were also more successful in serving more people and providing the required documentation.

# Appendices

## Appendix I: Policies and Procedures

### General Information

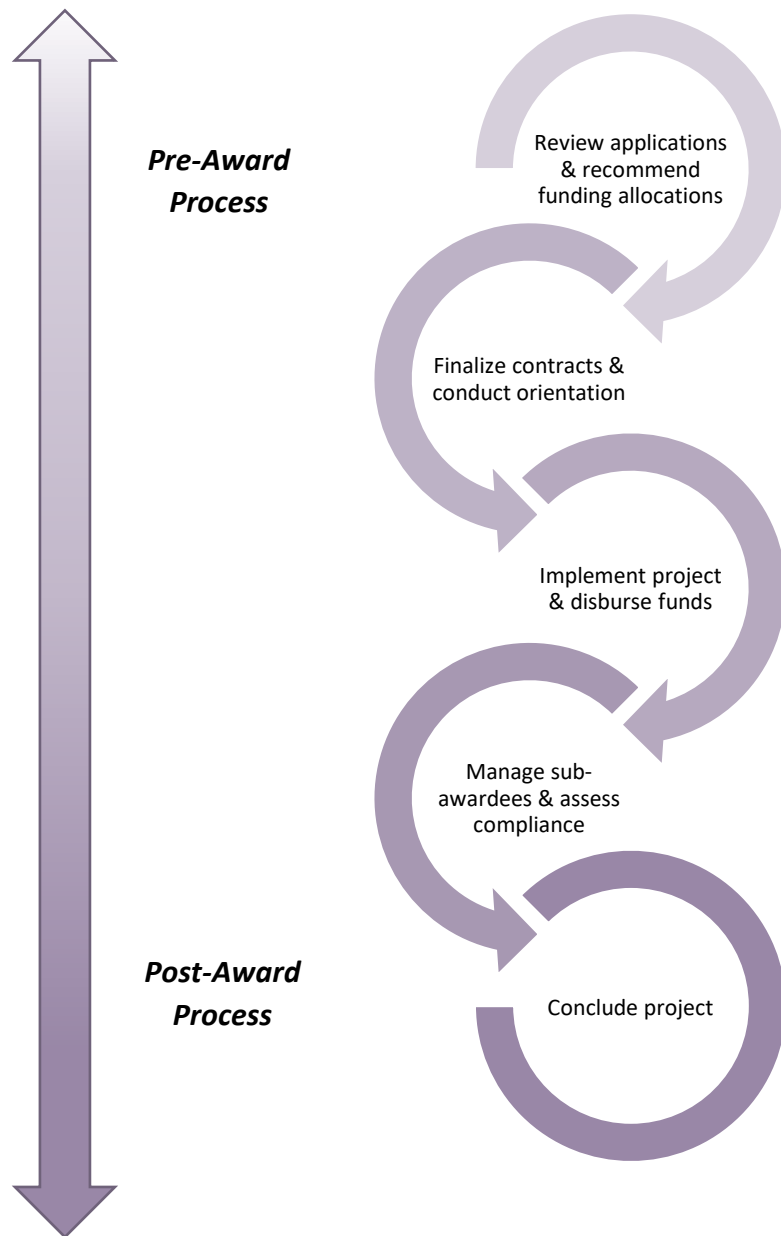
The Harris County Domestic Violence Coordinating Council (HCDVCC) was awarded funding to provide flexible funding relief through sub-contracts to qualifying organizations that serve one of the region's most vulnerable populations affected by COVID-19. A goal of the Fund was to rapidly and thoughtfully deploy resources to agencies that can provide assistance to victims of domestic violence and their family, by addressing needs through basic needs assistance (e.g., food), flexible emergency assistance to ensure safety from domestic violence, housing emergency financial assistance, childcare assistance to facilitate continued employment, and daily living supplies and other needs, including personal protective equipment (PPE) and cleaning supplies. HCDVCC retained Working Partner LLC (WPLLC) to support administration of the fund. As Project Manager, Working Partner was contracted to manage agencies selected to distribute the funds and monitor the overall progress of the project to keep it on schedule.

WPLLC has provided this document to chronicle the grant process and outline policies and procedures relating to the Domestic Violence Assistance Fund (DVAf).

### Staff

Name	Role	Agency
Barbie Brashear	Executive Director	Harris County Domestic Violence Coordinating Council
Abeer Monem	Director of Housing and Innovative Services	Harris County Domestic Violence Coordinating Council
Brenda Gray	Director of Finance	Harris County Domestic Violence Coordinating Council
Kemi Nnaji	DVAf Project Manager	Working Partner LLC

## The Funding Cycle (October to December<sup>1</sup>)



### Pre-Award Services

#### *Program Applicants*

One of the goals of DVAf was to rapidly disburse the funds to underserved domestic violence survivors, using trauma-informed and non-discriminatory practices. To ensure this goal was met, a template was created for scoring each application. The scoring template emphasized critical elements of a strong applicant, including submission of all required application documents, a history of serving domestic violence victims, the capacity to reach and serve the target population, the use of trauma-informed practices, and a clear and well-thought-

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<sup>1</sup> Agencies that did not disburse all of their funds by December 2020 were granted an extension.

out plan to execute all requirements. Five impartial judges were asked to score each applicant on these measures and were given liberty to recommend that agencies receive more or less than the amount requested, based on the strength of their applications.

Overall, 14 applications were received, and 13 agencies were initially selected to implement the requirements of the fund. Collaborating Voices was not selected to be sub-contracted due to their inability to meet the criteria listed for submission and to clearly articulate their capacity to execute the requirements of the fund. However, they were brought on as a referral partner and participated in the project by referring clients to HCDVCC, which dispersed the assistance and handled all administrative processes for them. Fort Bend Women's Center was not an original applicant but was later sub-contracted as the increase in need for Harris County domestic violence survivors continued to rise, resulting in a total of 14 sub-contractors. HCDVCC sent contracts to selected applicants to notify them of their award status. All signed contracts were forwarded to the Project Manager (PM), who created a master spreadsheet that was used to track the allocation status of each agency. Below is a chart that lists all the agencies sub-contracted and the allocated amount.

Organization	Amount Awarded						TOTAL
	Basic Needs	Financial	Rental	Total Direct Services	Eligible Program Expenses	Admin	
Aid to Victims of Domestic Abuse	\$0	\$0	\$0	\$0	\$75,000	\$0	\$75,000
An Nisa	\$10,000	\$15,000	\$24,000	\$49,000	\$0	\$4,900	\$53,900
Bay Area Turning Point	\$0	\$20,000	\$0	\$20,000	\$3,000	\$2,300	\$25,300
Daya	\$0	\$25,000	\$20,400	\$45,400	\$25,000	\$7,040	\$77,440
Family Ties	\$5,750	\$27,500	\$9,600	\$42,850	\$3,500	\$4,636	\$50,986
Family Time	\$10,000	\$25,000	\$48,000	\$83,000	\$0	\$8,300	\$91,300
Fort Bend Women's Center	-	-	-	-	-	-	\$40,000
Fresh Spirit	\$0	\$20,000	\$48,000	\$68,000	\$0	\$6,800	\$74,800
Houston Area Women's Center	\$100,000	\$100,000	\$0	\$200,000	\$7,500	\$20,750	\$228,250
Katy Christian Ministries	\$0	\$27,500	\$12,000	\$39,500	\$0	\$3,950	\$43,450
Northwest Assistance Ministries	\$0	\$20,000	\$5,000	\$25,000	\$0	\$2,500	\$27,500
The Bridge Over Troubled Waters	\$0	\$88,500	\$60,000	\$148,500	\$18,116	\$16,662	\$183,278
The Church at Bethel's Family	\$45,000	\$50,000	\$120,000	\$215,000	\$0	\$21,500	\$236,500
The Empowered Survivor	\$49,200	\$85,000	\$74,880	\$209,080	\$29,850	\$23,894	\$262,824
<b>TOTAL</b>	<b>\$219,950</b>	<b>\$503,500</b>	<b>\$421,880</b>	<b>\$1,145,330</b>	<b>\$161,966</b>	<b>\$123,232</b>	<b>\$1,470,528</b>

#### *DVAF Orientation, Policies, and Procedure*

After each contract was signed by HCDVCC and the respective sub-contractors, a mandatory orientation meeting was held on October 26, 2020 with staff representation from each agency.

The orientation provided attendees with an overview of the following:

- Strategies for collecting and verifying required eligibility documentation,
- Plans for fund disbursement,
- Data collection tool and how data was to be reported,
- Reporting timelines and requirements,
- Grant policies and compliance requirements.



The orientation provided vital information and guidelines on how agencies should manage their grant projects. After the orientation, one-on-one meetings were scheduled between the PM and sub-contractors to review each agency's plans for disbursement and their process for collecting and documenting required information, and to address any questions or concerns. Following the meeting, each agency was granted access to their agency-specific Dropbox, which included documents and guidelines to be used throughout the project.

#### Dropbox Documents (Intake and Eligibility):

- Document #1: Introduction to Dropbox. This document was created to orient the agency to all the documents in the Dropbox and to explain the use of each document. Also included was a FAQ.
- Document #2: DVAF Checklist. This document was created to guide the agency on all the required information needed prior to providing the client support.
- Document #3: DVAF Intake Form. This document was created to collect intake data from the client and familiarize the client with eligibility requirements for the fund and acceptable documents. The document also informed the client that they would need to sign and verify that they did not receive any other COVID-related assistance for their request.

Program funds were distributed to agencies in two installments, with 50% of the total amount awarded paid in each installment. All agencies received their first 50% installment by November 13, 2020 and immediately began expenditure.

#### **Post-Award Services**

Bi-weekly check-ins were conducted throughout the process. However, agencies were able to reach out to the HCDVCC team with questions or concerns as needed. Once agencies expended their first 50% installment, they submitted their invoice and workbook to the PM, who reviewed it and communicated approval to the Director of Finance for the second 50% installment to be disbursed. Given the severe need of DV survivors in the community, the urgency to disburse the funds by December 30 and the amount of paperwork that some agencies had to sustain, a few agencies were granted approval for the second installment prior to submitting their client data.

During the first two weeks of December 2020, site visits were conducted with agencies to review their documents and monitor their compliance. Due to the increase in COVID-19 cases and social distancing measures, site visits were not conducted with every agency. However, for agencies that did not receive a site visit, redacted client documents were sent electronically for review. Agencies were asked to take appropriate and timely corrective action if the compliance review unveiled a gap in documentation. For those agencies, a future compliance review was scheduled to be conducted until all corrective actions were taken.

#### Record Retention

All agencies retained physical copies of their documents and have been instructed to file them in a secure location for at least 6 years. A few agencies also retained electronic copies of all forms and documents.

## Appendix II: DVAf Summary of Total Served

<b>Domestic Violence Assistance Fund</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	1,716	4,820
<b>Total Served by Service Type</b>		
Advocacy (non-legal)/ Rights	199	523
Basic Needs	709	2,020
Behavioral Health	23	68
Child Care	12	38
Direct Legal Services and Advocacy	38	87
Employment Services and Job Recovery	6	10
Financial Coaching	2	5
Flexible Emergency Financial Assistance	784	2,198
Health Services	6	11
Housing	196	480
Housing Counseling	21	21
Housing Emergency Financial Assistance	361	989
Technology	22	52
Other	20	54
<b>Demographics</b>		
<b><i>Living Situation</i></b>		
Renter	1,089	63%
Homeowner	126	7%
Other/Unknown	501	29%
<b><i>Race/Ethnicity*</i></b>		
Non-Hispanic White	492	12%
African American	1,924	45%
Hispanic	1,396	33%
Asian	209	5%
Other	252	6%
Unknown	33	1%
<b><i>Age*</i></b>		
Under 18	1,740	49%
18-30	565	16%
31-45	883	25%
46-64	330	9%
65 and Over	40	1%
Unknown	52	1%
<b><i>Income Level</i></b>		
60% or Less	1,577	92%
61 - 80%	25	1%
81 - 100%	23	1%
101 - 120%	22	1%
Above 120%	63	4%
Unknown	6	0%
<b><i>Vulnerable Populations</i></b>		
Foreign-Born	459	27%
Limited English Proficiency or Speaks Language Other Than English at Home	500	29%
Mixed Status Households	119	7%
People with Special Medical Needs	104	6%
Uninsured	543	32%
Homeless	338	20%
People with Disabilities	170	10%
Veterans	22	1%
LGBTQ+ and GNC (gender non-conforming)	20	1%
*Excluded the unknown group to calculate percentages		

## Appendix III: Total served by Organization

### Aid to Victims of Domestic Abuse (AVDA)

AVDA		Households	Individuals
Total Unduplicated Served		246	659
Total Served by Service Type		197	521
Advocacy (non-legal)/ Rights		0	0
Basic Needs		18	60
Behavioral Health		0	0
Child Care		31	78
Direct Legal Services and Advocacy		0	0
Employment Services and Job Recovery		0	0
Financial Coaching		0	0
Flexible Emergency Financial Assistance		0	0
Health Services		0	0
Housing		0	0
Housing Counseling		0	0
Housing Emergency Financial Assistance		0	0
Technology		0	0
Other		0	0
Demographics		Total served	Percent
Living Situation			
Renter		47	19%
Homeowner		66	27%
Other/Unknown		133	54%
Race/Ethnicity*			
Non-Hispanic White		106	16%
African American		221	34%
Hispanic		280	42%
Asian		16	2%
Other		36	5%
Unknown		0	0%
Age*			
Under 18		379	60%
18-30		96	15%
31-45		117	19%
46-64		34	5%
65 and Over		3	0%
Unknown		30	5%
Income Level			
60% or Less		122	50%
61 - 80%		13	5%
81 - 100%		23	10%
101 - 120%		22	9%
Above 120%		62	26%
Unknown		4	2%
Vulnerable Populations			
Foreign-Born		459	-
Limited English Proficiency or Speaks Language Other Than English at Home		500	-
Mixed Status Households		119	-
People with Special Medical Needs		104	-
Uninsured		543	-
Homeless		338	-
People with Disabilities		170	-
Veterans		22	-
LGBTQ+ and GNC (gender non-conforming)		20	-
*Excluded the unknown group to calculate percentages			

## An Nisa Hope Center (An Nisa)

<b>An Nisa</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	70	197
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	29	85
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	0	0
Flexible Emergency Financial Assistance	0	0
Health Services	46	129
Housing	0	0
Housing Counseling	0	0
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	56	80%
Homeowner	6	9%
Other/Unknown	8	11%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	48	24%
African American	17	9%
Hispanic	11	6%
Asian	100	51%
Other	21	11%
Unknown	0	0%
<b>Age*</b>		
Under 18	80	41%
18-30	38	19%
31-45	39	20%
46-64	27	14%
65 and Over	12	6%
Unknown	1	1%
<b>Income Level</b>		
60% or Less	70	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	104	-
Limited English Proficiency or Speaks Language Other Than English at Home	54	-
Mixed Status Households	0	-
People with Special Medical Needs	16	-
Uninsured	53	-
Homeless	3	-
People with Disabilities	12	-
Veterans	0	-
LGBTQ+ and GNC (gender non-conforming)	2	-
*Excluded the unknown group to calculate percentages		

Bay Area Turning Point (BATP)

<b>BATP</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	40	96
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	0	0
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	40	96
Flexible Emergency Financial Assistance	0	0
Health Services	0	0
Housing	0	0
Housing Counseling	0	0
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	0	0%
Homeowner	0	0%
Other/Unknown	40	100%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	7	7%
African American	46	48%
Hispanic	36	38%
Asian	1	1%
Other	6	6%
Unknown	0	0%
<b>Age*</b>		
Under 18	53	55%
18-30	13	14%
31-45	20	21%
46-64	10	10%
65 and Over	0	0%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	40	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	0	-
Limited English Proficiency or Speaks Language Other Than English at Home	0	-
Mixed Status Households	0	-
People with Special Medical Needs	0	-
Uninsured	0	-
Homeless	0	-
People with Disabilities	18	-
Veterans	1	-
LGBTQ+ and GNC (gender non-conforming)	0	-
*Excluded the unknown group to calculate percentages		

Daya Houston (Daya)

<b>Daya</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	65	178
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	0	0
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	48	132
Flexible Emergency Financial Assistance	0	0
Health Services	17	46
Housing	0	0
Housing Counseling	0	0
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	61	94%
Homeowner	3	5%
Other/Unknown	1	2%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	1	2%
African American	0	0%
Hispanic	0	0%
Asian	56	86%
Other	8	12%
Unknown	0	0%
<b>Age*</b>		
Under 18	0	0%
18-30	15	23%
31-45	39	60%
46-64	11	17%
65 and Over	0	0%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	65	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	59	-
Limited English Proficiency or Speaks Language Other Than English at Home	36	-
Mixed Status Households	19	-
People with Special Medical Needs	11	-
Uninsured	48	-
Homeless	1	-
People with Disabilities	2	-
Veterans	0	-
LGBTQ+ and GNC (gender non-conforming)	1	-
*Excluded the unknown group to calculate percentages		



Family Ties, Family Resource Services (Family Ties)

<b>Family Ties</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	81	360
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	48	222
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	57	253
Flexible Emergency Financial Assistance	0	0
Health Services	0	0
Housing	0	0
Housing Counseling	8	29
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	59	73%
Homeowner	15	19%
Other/Unknown	7	9%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	15	19%
African American	7	9%
Hispanic	56	69%
Asian	0	0%
Other	3	4%
Unknown	0	0%
<b>Age*</b>		
Under 18	0	0%
18-30	14	17%
31-45	50	62%
46-64	15	19%
65 and Over	2	2%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	81	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	36	-
Limited English Proficiency or Speaks Language Other Than English at Home	32	-
Mixed Status Households	23	-
People with Special Medical Needs	13	-
Uninsured	52	-
Homeless	1	-
People with Disabilities	3	-
Veterans	1	-
LGBTQ+ and GNC (gender non-conforming)	1	-
*Excluded the unknown group to calculate percentages		

FamilyTime Crisis and Counseling Center (FamilyTime)

<b>Family Time</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	89	277
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	0	0
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	85	277
Flexible Emergency Financial Assistance	0	0
Health Services	0	0
Housing	0	0
Housing Counseling	24	69
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	14	16%
Homeowner	0	0%
Other/Unknown	75	84%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	35	14%
African American	78	30%
Hispanic	144	56%
Asian	2	1%
Other	0	0%
Unknown	18	6%
<b>Age*</b>		
Under 18	0	0%
18-30	22	25%
31-45	47	53%
46-64	17	19%
65 and Over	3	3%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	89	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	53	-
Limited English Proficiency or Speaks Language Other Than English at Home	42	-
Mixed Status Households	0	-
People with Special Medical Needs	25	-
Uninsured	83	-
Homeless	29	-
People with Disabilities	28	-
Veterans	2	-
LGBTQ+ and GNC (gender non-conforming)	5	-
*Excluded the unknown group to calculate percentages		

Fort Bend Women's Center (FBWC)

<b>FBWC</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	42	103
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	14	27
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	20	53
Flexible Emergency Financial Assistance	0	0
Health Services	14	35
Housing	0	0
Housing Counseling	1	1
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	28	67%
Homeowner	0	0%
Other/Unknown	14	33%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	4	4%
African American	66	66%
Hispanic	25	25%
Asian	3	3%
Other	2	2%
Unknown	3	3%
<b>Age*</b>		
Under 18	58	56%
18-30	13	13%
31-45	22	21%
46-64	9	9%
65 and Over	1	1%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	42	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	1	-
Limited English Proficiency or Speaks Language Other Than English at Home	2	-
Mixed Status Households	0	-
People with Special Medical Needs	6	-
Uninsured	10	-
Homeless	36	-
People with Disabilities	16	-
Veterans	0	-
LGBTQ+ and GNC (gender non-conforming)	0	-
*Excluded the unknown group to calculate percentages		

Fresh Spirit Wellness (Fresh Spirit)

<b>Fresh Spirit</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	79	203
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	33	94
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	33	94
Flexible Emergency Financial Assistance	0	0
Health Services	0	0
Housing	0	0
Housing Counseling	46	102
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	57	72%
Homeowner	6	8%
Other/Unknown	16	20%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	49	24%
African American	129	64%
Hispanic	21	10%
Asian	2	1%
Other	2	1%
Unknown	0	0%
<b>Age*</b>		
Under 18	0	0%
18-30	25	32%
31-45	31	40%
46-64	19	25%
65 and Over	2	3%
Unknown	2	3%
<b>Income Level</b>		
60% or Less	79	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	3	-
Limited English Proficiency or Speaks Language Other Than English at Home	4	-
Mixed Status Households	4	-
People with Special Medical Needs	7	-
Uninsured	27	-
Homeless	15	-
People with Disabilities	6	-
Veterans	0	-
LGBTQ+ and GNC (gender non-conforming)	0	-
*Excluded the unknown group to calculate percentages		

## Harris County Domestic Violence Coordinating Council (HCDVCC)

<b>HCDVCC</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	287	857
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	130	368
Basic Needs	4	7
Behavioral Health	10	32
Child Care	3	7
Direct Legal Services and Advocacy	5	9
Employment Services and Job Recovery	1	4
Financial Coaching	69	217
Flexible Emergency Financial Assistance	6	11
Health Services	38	121
Housing	0	0
Housing Counseling	22	70
Housing Emergency Financial Assistance	0	0
Technology	12	42
Other	20	54
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	262	91%
Homeowner	1	0%
Other/Unknown	24	8%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	98	11%
African American	404	47%
Hispanic	333	39%
Asian	12	1%
Other	8	1%
Unknown	2	0%
<b>Age*</b>		
Under 18	515	61%
18-30	134	16%
31-45	156	19%
46-64	31	4%
65 and Over	3	0%
Unknown	18	2%
<b>Income Level</b>		
60% or Less	287	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	44	-
Limited English Proficiency or Speaks Language Other Than English at Home	125	-
Mixed Status Households	41	-
People with Special Medical Needs	13	-
Uninsured	86	-
Homeless	34	-
People with Disabilities	24	-
Veterans	1	-
LGBTQ+ and GNC (gender non-conforming)	0	-
*Excluded the unknown group to calculate percentages		

## Houston Area Women's Center (HAWC)

<b>HAWC</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	196	637
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	196	637
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	196	637
Flexible Emergency Financial Assistance	0	0
Health Services	0	0
Housing	0	0
Housing Counseling	0	0
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	129	66%
Homeowner	0	0%
Other/Unknown	67	34%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	37	6%
African American	275	44%
Hispanic	208	33%
Asian	7	1%
Other	101	16%
Unknown	9	1%
<b>Age*</b>		
Under 18	443	70%
18-30	51	8%
31-45	117	18%
46-64	24	4%
65 and Over	1	0%
Unknown	1	0%
<b>Income Level</b>		
60% or Less	191	98%
61 - 80%	2	1%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	1	1%
Unknown	2	1%
<b>Vulnerable Populations</b>		
Foreign-Born	0	-
Limited English Proficiency or Speaks Language Other Than English at Home	67	-
Mixed Status Households	0	-
People with Special Medical Needs	0	-
Uninsured	0	-
Homeless	99	-
People with Disabilities	31	-
Veterans	0	-
LGBTQ+ and GNC (gender non-conforming)	0	-
*Excluded the unknown group to calculate percentages		



Katy Christian Ministries (KCM)

KCM	Households	Individuals
<b>Total Unduplicated Served</b>	33	103
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	0	0
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	0	0
Flexible Emergency Financial Assistance	0	0
Health Services	0	0
Housing	0	0
Housing Counseling	33	103
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	29	88%
Homeowner	4	12%
Other/Unknown	0	0%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	41	40%
African American	29	28%
Hispanic	33	32%
Asian	0	0%
Other	0	0%
Unknown	0	0%
<b>Age*</b>		
Under 18	56	54%
18-30	18	17%
31-45	20	19%
46-64	8	8%
65 and Over	1	1%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	33	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	38	-
Limited English Proficiency or Speaks Language Other Than English at Home	39	-
Mixed Status Households	0	-
People with Special Medical Needs	3	-
Uninsured	51	-
Homeless	0	-
People with Disabilities	5	-
Veterans	0	-
LGBTQ+ and GNC (gender non-conforming)	0	-
*Excluded the unknown group to calculate percentages		

## Northwest Assistance Ministries (NAM)

<b>NAM</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	48	48
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	0	0
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	40	40
Flexible Emergency Financial Assistance	0	0
Health Services	7	7
Housing	0	0
Housing Counseling	1	1
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	32	67%
Homeowner	3	6%
Other/Unknown	13	27%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	5	11%
African American	26	55%
Hispanic	11	23%
Asian	0	0%
Other	5	11%
Unknown	1	2%
<b>Age*</b>		
Under 18	0	0%
18-30	6	13%
31-45	31	65%
46-64	11	23%
65 and Over	0	0%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	42	88%
61 - 80%	6	13%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	0	-
Limited English Proficiency or Speaks Language Other Than English at Home	0	-
Mixed Status Households	0	-
People with Special Medical Needs	0	-
Uninsured	17	-
Homeless	3	-
People with Disabilities	9	-
Veterans	2	-
LGBTQ+ and GNC (gender non-conforming)	0	-
*Excluded the unknown group to calculate percentages		

The Bridge Over Troubled Waters (TBOTW)

<b>TBOTW</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	174	330
<b>Total Served by Service Type</b>	0	0
Advocacy (non-legal)/ Rights	0	0
Basic Needs	0	0
Behavioral Health	0	0
Child Care	0	0
Direct Legal Services and Advocacy	0	0
Employment Services and Job Recovery	0	0
Financial Coaching	128	269
Flexible Emergency Financial Assistance	0	0
Health Services	0	0
Housing	0	0
Housing Counseling	46	61
Housing Emergency Financial Assistance	0	0
Technology	0	0
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	128	74%
Homeowner	0	0%
Other/Unknown	46	26%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	43	13%
African American	133	40%
Hispanic	109	33%
Asian	10	3%
Other	35	11%
Unknown	0	0%
<b>Age*</b>		
Under 18	156	47%
18-30	48	15%
31-45	80	24%
46-64	44	13%
65 and Over	2	1%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	174	100%
61 - 80%	0	0%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	0	-
Limited English Proficiency or Speaks Language Other Than English at Home	0	-
Mixed Status Households	0	-
People with Special Medical Needs	0	-
Uninsured	0	-
Homeless	61	-
People with Disabilities	0	-
Veterans	0	-
LGBTQ+ and GNC (gender non-conforming)	2	-
*Excluded the unknown group to calculate percentages		

The Church at Bethel's Family (Bethels)

Bethels		Households	Individuals
Total Unduplicated Served		186	570
Total Served by Service Type		0	0
Advocacy (non-legal)/ Rights		179	542
Basic Needs		0	0
Behavioral Health		2	6
Child Care		0	0
Direct Legal Services and Advocacy		0	0
Employment Services and Job Recovery		0	0
Financial Coaching		4	11
Flexible Emergency Financial Assistance		0	0
Health Services		0	0
Housing		0	0
Housing Counseling		180	553
Housing Emergency Financial Assistance		0	0
Technology		0	0
Other		0	0
Demographics		Total served	Percent
Living Situation			
Renter		169	91%
Homeowner		17	9%
Other/Unknown		0	0%
Race/Ethnicity*			
Non-Hispanic White		0	0%
African American		435	76%
Hispanic		110	19%
Asian		0	0%
Other		25	4%
Unknown		0	0%
Age*			
Under 18		0	0%
18-30		41	22%
31-45		78	42%
46-64		58	31%
65 and Over		9	5%
Unknown		0	0%
Income Level			
60% or Less		186	100%
61 - 80%		0	0%
81 - 100%		0	0%
101 - 120%		0	0%
Above 120%		0	0%
Unknown		0	0%
Vulnerable Populations			
Foreign-Born		38	-
Limited English Proficiency or Speaks Language Other Than English at Home		3	-
Mixed Status Households		0	-
People with Special Medical Needs		2	-
Uninsured		73	-
Homeless		0	-
People with Disabilities		2	-
Veterans		0	-
LGBTQ+ and GNC (gender non-conforming)		0	-
*Excluded the unknown group to calculate percentages			

## The Empowered Survivor (TES)

<b>TES</b>	<b>Households</b>	<b>Individuals</b>
<b>Total Unduplicated Served</b>	80	202
<b>Total Served by Service Type</b>	2	2
Advocacy (non-legal)/ Rights	80	45
Basic Needs	1	1
Behavioral Health	0	0
Child Care	4	2
Direct Legal Services and Advocacy	1	1
Employment Services and Job Recovery	1	1
Financial Coaching	64	119
Flexible Emergency Financial Assistance	0	0
Health Services	74	142
Housing	21	21
Housing Counseling	0	0
Housing Emergency Financial Assistance	0	0
Technology	10	10
Other	0	0
<b>Demographics</b>	<b>Total served</b>	<b>Percent</b>
<b>Living Situation</b>		
Renter	18	23%
Homeowner	5	6%
Other/Unknown	57	71%
<b>Race/Ethnicity*</b>		
Non-Hispanic White	3	4%
African American	58	73%
Hispanic	19	24%
Asian	0	0%
Other	0	0%
Unknown	0	0%
<b>Age*</b>		
Under 18	0	0%
18-30	31	39%
31-45	36	45%
46-64	12	15%
65 and Over	1	1%
Unknown	0	0%
<b>Income Level</b>		
60% or Less	76	95%
61 - 80%	4	5%
81 - 100%	0	0%
101 - 120%	0	0%
Above 120%	0	0%
Unknown	0	0%
<b>Vulnerable Populations</b>		
Foreign-Born	8	-
Limited English Proficiency or Speaks Language Other Than English at Home	10	-
Mixed Status Households	9	-
People with Special Medical Needs	8	-
Uninsured	43	-
Homeless	56	-
People with Disabilities	8	-
Veterans	13	-
LGBTQ+ and GNC (gender non-conforming)	7	-
*Excluded the unknown group to calculate percentages		